

Nemad Group Privacy Statement

Nemad Group, located at Plesmanstraat 60, 3125 BG Schiedam, is responsible for the processing of personal data as reflected in this privacy statement.

Contact details:

Nemad Group,
Plesmanstraat 60,
3125 BG Schiedam
Tel. 010-2085100

Data Protection Officer

D. a Cohen is Nemad Group's Data Protection Officer. He can be reached via D.cohen@nemad.com or via the above telephone number.

Personal data that we process

Nemad Group processes your personal data because you use our services and/or because you provide these to us yourself.

Below you will find an overview of the personal information that we process:

- Full name;
- Gender;
- Address information;
- Telephone number;
- e-mail address;
- bank account number.

Special and/or sensitive personal information that we process

Our web site and/or service does not intend to collect data about site visitors who are younger than 16 unless they have permission from a parent or guardian. However, we cannot verify if a visitor over the age of 16. We advise parents to be involved in their children's online activities, so as to prevent the collection of data about children without parental consent. If you are convinced that we have collected personal data about a minor without consent, please contact us at d.cohen@nemad.com, and then we will delete this information.

The purpose of and the basis for our processing of personal data

Nemad Group processes your personal data for the following purposes:

- To enable the purchase of goods and services from us and their delivery to you;
- processing of your payment;
- Dispatch of our newsletter and/or mailings;
- Calling or sending email if this is necessary to enable us supply our services;
- Informing you about changes to our services and products.

Automated Decision-making

Nemad Group shall not make decisions that may have a (substantial) impact on people on the basis of automated processing. These are decisions taken by computer programs or systems, without requiring human input (from a Nemad Group employee, for instance).

How long we store personal data

Nemad Group will not store your personal data longer than is necessary to achieve the goals for which your data will be collected. We use the following storage periods for the following (categories of) personal data:

Personal data:	Retention period:	Reason:
Payroll administration	Up to 7 years after termination of contract	Tax law
Debtors' administration	Up to 7 years after termination of contract	Tax Law
Accounts payable	Up to 7 years after termination of contract	Tax law

Source:

https://www.belastingdienst.nl/wps/wcm/connect/bldcontentnl/belastingdienst/zakelijk/ondernemen/administratie/administratie_opzetten/hoelangmoetuuwadministratiebewaren

Sharing of personal information with third parties

Nemad Group will only provide your personal information to third parties if this is necessary for the implementation of our agreement with you or in order to comply with a legal obligation.

Cookies or similar techniques that we use

Nemad Group only uses technical and functional cookies. We also use analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone during your first visit to the website. The cookies we use are necessary for the technical functioning of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferred settings. They also enables us to optimise our website. You can unsubscribe from cookies by setting your internet browser such that it no longer stores cookies. In addition, you can also delete all information previously stored through your browser's settings.

Accessing, modifying or erasing data

You have the right to access, rectify or erase your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Nemad Group, and you have the right to data portability. This means that you can request us to send the personal data that we have about you in a computer file to you or to another organisation you have indicated.

You can send a request for inspection, rectification, erasure or data transmission of your personal data or for the withdrawal of your consent or objection to the processing of your personal data to d.cohen@nemad.com

To verify that you are the one who made the request for access, we will ask you to send us a copy of your identity document with the request. Please black out your passport

photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but no later than four weeks.

Nemad Group would also like to inform you that you may lodge a complaint with the national supervisory authority, the Dutch Personal Data Authority. This can be done through the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Nemad Group takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized alteration. If you feel that your data is not well protected or there is evidence of abuse, please contact our customer service or via d.cohen@nemad.com